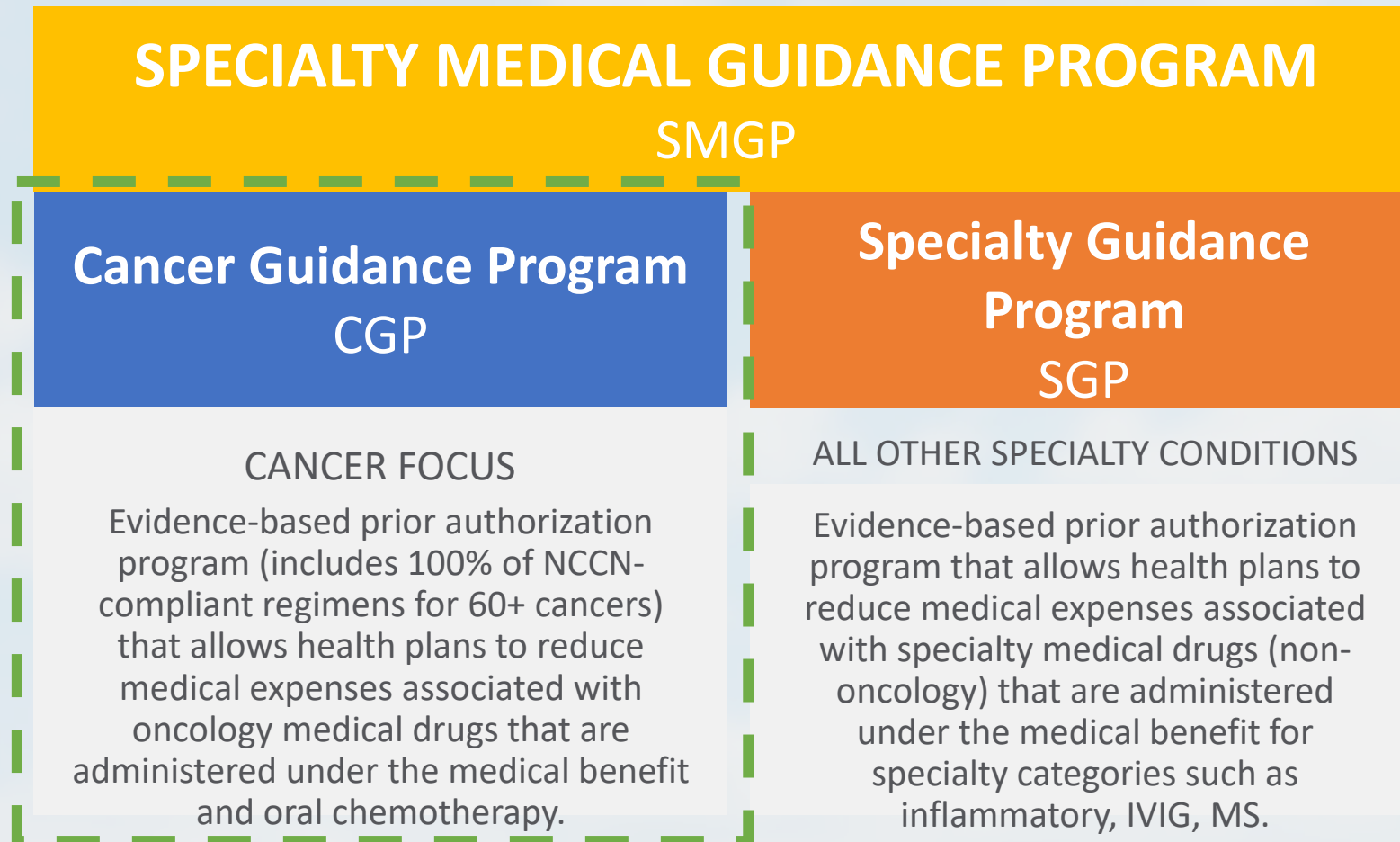# Specialty Medical Guidance Program

Specialty Medical Guidance Program

MBMNow is Optum's platform for the Specialty Medical Guidance Program to process prior authorizations

SPECIALTY MEDICAL GUIDANCE PROGRAM
SMGP

Cancer Guidance Program
CGP

Specialty Guidance Program
SGP

CANCER FOCUS

Evidence-based prior authorization program (includes 100% of NCCN-compliant regimens for 60+ cancers) that allows health plans to reduce medical expenses associated with oncology medical drugs that are administered under the medical benefit and oral chemotherapy.

ALL OTHER SPECIALTY CONDITIONS

Evidence-based prior authorization program that allows health plans to reduce medical expenses associated with specialty medical drugs (non-oncology) that are administered under the medical benefit for specialty categories such as inflammatory, IVIG, MS.

Specialty Medical Guidance Program

Developed in coordination with providers

- Developed with insights from a team of 10+ board-certified oncologists, hematologists, and internal medicine medical directors; five specialty pharmacists; 60+ registered nurses with experience as complex case managers, oncology care, or specialty drug administration

- Already contracted to support authorizations for 23M+ members

- Utilization management expertise in specialty drug management (15+ years in oncology)

Specialty Medical Guidance Program

Access the tool via My Insurance Manager

Illustrative

- No need to get a new Prior Authorization on 1/1 if a previous Novologix PA is still active

- Easy, single sign-on portal in MIM

- < 10 minutes for most authorizations

- Oncology decision support based on NCCN guidelines

- Regimen-level PA approval across medical and Rx benefits (for oral / topical chemotherapy)

- Clone an existing Prior Authorization to append a new drug to an existing authorization or create a new PA

<1% adverse determination rate for oncology

Specialty Medical Guidance Dashboard

The dashboard is the first screen and shows submitted prior authorizations drafts and submitted prior authorizations

Member Search

Search for a patient to initiate the process

Authorization Type

Select whether the authorization will be for oncology or specialty

Requesting Provider

Complete requesting provider information

Add a Servicing Provider

An out of network check will be in place for certain providers (check payer's provider portal for more details)

Request Details

Complete information related to the patient

Clinical Status

Complete information related to the specific patient condition

Regimen

Regimen (cont…)

Expand regimen to view detail

Authorization Approved

Providers having selected an NCCN-compliant treatment will receive an auto-approved authorization confirmation

Request Status

Export (PDF)   Print

Your Authorization Request Has Been Approved

Your authorization request number is **12345566**. If you need to add a new chemotherapy drug, supportive care drug, or a new chemotherapy regimen, you will need to submit a new authorization request.
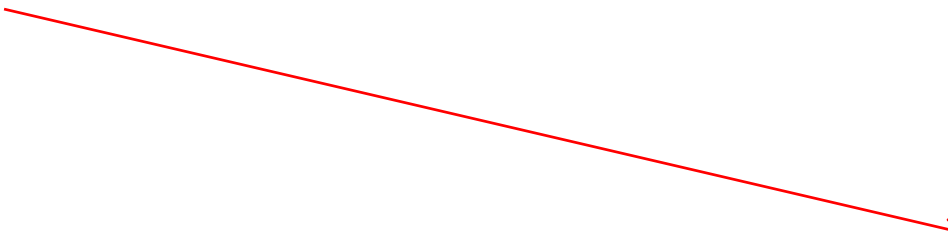
Authorization Status	Approved	**Authorization Start Date**
Authorization Number	123456789	**Authorization End Date**

Create a Custom Request

If the answers on the Clinical Status page indicate chemotherapy isn't supported, the user will be required to submit a custom request

Create a Custom Regimen

A provider choosing to create a custom regimen will add drugs requested

Create a Custom Regimen cont...

A provider choosing to create a custom regimen will add drugs requested

Request Summary for Custom Regimen

Authorization Pending

Providers submitting a custom request will receive a Pending Review confirmation screen

Request Status

→ Export (PDF)   🖶 Print

Your Authorization Request Is Pending

Your request number is **123456789**. Your request requires review by our clinical team. Also, if additional information is needed to make a determination, we will reach out to you via the contact information provided below. Please see below for details regarding your request.

Authorization Status	**Pending**
Authorization Number	**123456789**

Custom Regimen

Drug Name	Drug Code	Authorization Status

Cloning an Authorization

Providers can clone an existing authorization by searching for the authorization to be cloned and clicking the "clone" button in the upper left corner

Actions	Request Number	Member Name	Subscriber ID	Status	Start Date	End Date	Requesting Provider	Servicing Provider
								-

Clone Request

✕

* Required

Authorization Type * | Outpatient Chemotherapy ▾

Cancer Type | Breast Cancer

Continue   Cancel

Patient Information: Provider Can Also Submit Requests for Standalone Drugs

Examples: Specialty non-cancer, cancer supportive drugs

Clinical Status: Provider Can Also Submit Requests for Standalone Drugs

Examples: Specialty non-cancer, cancer supportive drugs

Provider Shown Treatments Which Meet Evidence for Their Request

Member Search

Search for previously submitted authorization requests, draft requests and requests previously entered on a different platform

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Search for previously submitted authorization requests, draft requests and requests previously entered on a different platform