



BlueCross BlueShield of South Carolina and  
BlueChoice® HealthPlan of South Carolina

# ASC X12N 837D (005010X224A1) HEALTH CARE CLAIM: DENTAL STANDARD COMPANION GUIDE



# DISCLOSURE STATEMENT

The information in this guide is subject to change. We will note any changes at [www.SouthCarolinaBlues.com](http://www.SouthCarolinaBlues.com).

Use this transaction to file health insurance dental claims electronically.

This document is for the sole purpose of clarification. The information describes specific requirements to be used in processing BlueCross BlueShield of South Carolina and its subsidiaries' ASC X12N 837D (005010X224A1) transactions.

Acceptance of the 837D claim by BlueCross should not be interpreted as a guarantee of payment. Payment of benefits remains subject to all terms, limits, conditions, exclusions and the member's eligibility at the time of services.

BlueCross accepts one type of transaction per transmission. Therefore, all ST01 elements within the transmission will have the same transaction number. For example, putting 14 837D transactions in one enveloping sequence is acceptable. Putting 13 837Ds and one 837I in one enveloping sequence is unacceptable.

## PREFACE

This companion guide to the v5010 ASC X12N 837D (005010X224A1) Dental Claim (837D) Implementation Guide and associated errata adopted under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) clarifies and specifies data content when exchanging electronically with BlueCross and its subsidiaries' health plans.

Transmissions based on this companion guide, used in tandem with the v5010 ASC X12/005010X224A1 Dental Claim (837D) Implementation Guide, are compliant with both ASC X12 syntax and that guide. This companion guide is intended to convey information that is within the framework of the ASC X12/005010X224A1 Dental Claim (837D) Implementation Guides adopted for use under HIPAA.

The companion guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the implementation guides.

We publish this manual for informational use only. We periodically make changes to the information in this manual. We will incorporate these changes in new editions of this publication. EDI Gateway may make improvements and/or changes to this publication at any time.

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# INTRODUCTION

The 837D is used for electronic submission of dental claims.

## Scope

Providers, billing services and clearinghouses are advised to use the ASC v5010 005010X224A1 Dental Claim (837D) Implementation Guide as a basis for their submission of dental/medical claims. Use this companion document to clarify the business rules for 837D data content requirements

## Overview

This document is to introduce and provide information about BlueCross' 837D business requirements.

## References

ASC X12 Version 5010A1 Implementation Guides: [www.wpc-edi.com](http://www.wpc-edi.com)

BlueCross BlueShield of South Carolina EDI Gateway Technical Communication User's Manual:  
[www.HIPAACriticalCenter.com/resources/technicalinformation.aspx](http://www.HIPAACriticalCenter.com/resources/technicalinformation.aspx)

# GETTING STARTED

## Working With BlueCross BlueShield of South Carolina

Providers, billing services and clearinghouses interested in submitting 837 electronic claims to BlueCross should contact BlueCross by emailing [EDI.Services@bcbssc.com](mailto:EDI.Services@bcbssc.com).

## Trading Partner Registration

Enrollment with the EDI Gateway requires prospective trading partners to fill out and submit the BlueCross BlueShield of South Carolina EDIG Trading Partner Enrollment Form and the Trading Partner Agreement. The purpose of the BlueCross BlueShield of South Carolina EDIG Trading Partner Enrollment Form is to enroll providers, software vendors, clearinghouses and billing services as trading partners and recipients of electronic data. It is important you follow these instructions and fill out all the required information.

**We will return incomplete forms to the applicant. This could delay the enrollment process.**

## Testing With the Payer

You can find testing procedures in the EDI Gateway Technical Communication User's Manual at [www.HIPAACriticalCenter.com/resources/technicalinformation.aspx](http://www.HIPAACriticalCenter.com/resources/technicalinformation.aspx).

## Connectivity With the Payer/Communications

You can find connectivity and communication procedures in the EDI Gateway Technical Communication User's Manual at [www.HIPAACriticalCenter.com/resources/technicalinformation.aspx](http://www.HIPAACriticalCenter.com/resources/technicalinformation.aspx).

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# CONTACT INFORMATION

## EDI Customer Service and Technical Assistance

Please call the BlueCross Technology Support Center at **803-736-5980** or **800-868-2505** with questions or to report problems.

You can access EDI Gateway's production environment 24 hours a day, seven days a week, with the exception of weekly maintenance performed Sundays between 3 p.m. and 10 p.m. You can access EDI Gateway's test environment Monday through Saturday from 5 a.m. to 10 p.m.

We send notifications of EDI Gateway outages to trading partners via email. We send notifications of scheduled outages with two days' notice. We send notifications of unscheduled outages as soon as the outage is reported.

## Provider Service Number

If you have nontechnical questions regarding information related to subscribers, please call BlueCross at **800-334-2583**.

## Applicable Web/Email Contact Information

Additional information is available online at [www.SouthCarolinaBlues.com](http://www.SouthCarolinaBlues.com).

# CONTROL SEGMENTS/ENVELOPES

## EDIG Specifications for Enveloping X12 Transactions

This table lists envelope instructions for inbound (to EDI Gateway) HIPAA X12 transactions.

Segment ID	Data Element	Description
ISA01	Authorization Info Qualifier	03
ISA02	Authorization Information	BlueCross BlueShield of South Carolina Assigned Trading Partner ID
ISA03	Security Information Qualifier	00
ISA05	Interchange ID Qualifier	ZZ
ISA06	Interchange Sender ID	BlueCross BlueShield of South Carolina Assigned Trading Partner ID
ISA07	Interchange ID Qualifier	30 (Qualifier Indicating U.S. Federal Tax Identification Number)
ISA08	Interchange Receiver ID	Destination Entity U.S. Federal Tax Identification Number
ISA15	Usage Indicator	P, T (Production or Test Indicator)
GS02	Application Sender's Code	BlueCross BlueShield of South Carolina Assigned Trading Partner ID
GS03	Application Receiver's Code	Destination Entity U.S. Federal Tax Identification Number Must Be the Same as ISA08

## BlueCross BlueShield of South Carolina and Subsidiaries

Entity	Federal TIN
BlueCross BlueShield of South Carolina	570287419
BlueChoice HealthPlan	570768835
Carolina Benefit Administrators	571001631
Federal Bureau of Prisons (FBOP)	592876465
Planned Administrators Incorporated (PAI)	570718839, 571032566

**Note:** Additional explanations are available in the ASC X12 Standards for Electronic Data Interchange Technical Report Type 3. The ASC X12 TR3s that detail the full requirements for these transactions are available at [store.x12.org/store](https://store.x12.org/store).

Planned Administrators Incorporated (PAI) is a company that provides third-party administrative services on behalf of BlueCross.

BlueCross BlueShield of South Carolina Specific Business Rules And Limitations

Title	Loop ID	Segment/Data Element	Notes	Allowed Values
Claim Filing Indicator Code	2000B	SBR09		BL Blue Cross Blue Shield
Identification Code	2010BB	NM109		315 Thomas Cooper Agency 400 BlueCross BlueShield of South Carolina State Employee Health Plan 401 BlueCross BlueShield of South Carolina 402 FEP BlueCross 886 Planned Administrators 922 BlueChoice HealthPlan C63 Medicare Preferred Provider Organizations (PPO)
NTE Claim Note	2300	NTE01, NTE02	When CLM05-3 is a 7 (adjustment) or 8 (void), then a note must be added containing the reason for the change (new service line, modifier, revenue code, etc.).	NTE01 should be 'ADD'
Rendering Provider	2310B	NMI	If the rendering provider differs from the billing entity, then the 2310B Rendering Provider segment must be included in the transaction set.	

**Acknowledgments and/or Reports**

You can find acknowledgements and/or reports in the EDI Gateway Technical Communication User’s Manual at [www.HIPAAcriticalCenter.com/resources/technicalinformation.aspx](http://www.HIPAAcriticalCenter.com/resources/technicalinformation.aspx).

**Trading Partner Agreements**

You can find acknowledgements and/or reports in the EDI Gateway Technical Communication User’s Manual at [www.HIPAAcriticalCenter.com/resources/technicalinformation.aspx](http://www.HIPAAcriticalCenter.com/resources/technicalinformation.aspx).

# APPENDICES

**1. Change Summary**

Date	Updated by	Revision Number
March 2016	Patricia O’Cain	Original Document



BlueCross BlueShield of South Carolina and  
BlueChoice® HealthPlan of South Carolina

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The information in this guide is subject to change. We will note any changes at [www.SouthCarolinaBlues.com](http://www.SouthCarolinaBlues.com).

In the event of any inconsistency between information in this handbook and agreement(s) between you and BlueCross BlueShield of South Carolina, the terms of such agreement(s) shall govern. The information included is general information and in no event should be deemed to be a promise or guarantee of payment.

We do not assume and hereby disclaim any liability for loss caused by errors or omissions in preparation and editing of this publication.

\*Some links in this guide lead to third-party sites. Those organizations are solely responsible for the content and privacy policies on these sites.