

BlueCross BlueShield of South Carolina and BlueChoice[®] HealthPlan of South Carolina

Independent licensees of the Blue Cross Blue Shield Association.

Member Identification Card Guide

Published by Provider Relations and Education Your Partners in Outstanding Quality, Satisfaction and Service

Revised: May 2023

In the event of any inconsistency between information contained in this handbook and the agreement(s) between you and BlueCross, the terms of such agreement(s) shall govern. The information included is general information and in no event should be deemed to be a promise or guarantee of payment. We do not assume and hereby disclaim any liability for loss caused by errors or omissions in preparation and editing of this publication. This guide will give you an overview of the various BlueCross BlueShield of South Carolina and BlueChoice HealthPlan of South Carolina member identification (ID) cards, the symbols on these cards and how to use the information on the cards.

This guide is for general reference. ID cards may vary per member. When members arrive at your office or facility, **always ask to see their current member ID cards at each visit.** This will help you identify the product the member has and get health plan contact information. It will also help you with claims processing.

Remember, ID cards are for identification purposes only. They do not guarantee eligibility or payment of your claim. You should always verify patient eligibility by using My Insurance Manager[™] on our websites, www.BlueChoiceSC.com.

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Blue Cross and Blue Shield Association: Prefix Changes

The three-character prefix is a foundational component of the BlueCard[®] Program. The information the prefix contains defines the service relationships and arrangements between the Blue Plan—and its subscribers.

Due to the growth of BlueCross and its affiliates, the number of available alpha prefix combinations is now exhausted. To accommodate this growth, we have increased the prefix pool by incorporating numbers into the prefix for new groups. All Blue Plans and providers must now be able to accept a prefix that includes a combination of alpha and numeric characters.

When BlueCross members arrive at your office or facility, continue to ask to see their current member identification card (ID card) at each visit. Doing so will help you:

- Identify the member's product.
- Obtain health plan contact information.
- Speed clams processing.

Remember: ID cards are for identification purposes only; they do not guarantee eligibility or payment of the claim. Verify eligibility for BlueCross BlueShield of South Carolina and BlueChoice HealthPlan of South Carolina members by using My Insurance Manager, our secure online tool. Verify eligibility for out-of-state members by calling 800-676-BLUE (2583).

Digital ID Cards

BlueCross and BlueChoice[®] launched a feature in My Health Toolkit[®] for members to access digital copies of their ID card. Members can access their digital ID cards anytime, anywhere from their computers or mobile devices. They will also be able to order cards online, print copies, download images of the cards and email the images securely from My Health Toolkit.

How members can access their digital ID card

If members are at your office and don't have their plastic ID card, advise them to:

- Go to <u>www.SouthCarolinaBlues.com</u> or <u>www.BlueChoiceSC.com</u> on their mobile devices and log in to My Health Toolkit.
- Select Insurance Card from the main menu.

Advantages for providers

The digital ID card:

- Provides real-time information. The digital ID card is always current.
- Is readily accessible.
- Provides a new way to capture insurance information. If your office accepts patient emails, you can encourage members to email their cards. It can also expedite check-ins and annual updates.

Digital ID card emails will come from either <u>noreply@southcarolinablues.com</u> or <u>noreply@bluechoicesc.com</u> with the subject "Insurance Card."

Continue your practice of verifying eligibility and benefits when a member presents you with a copy of the ID card.

Consolidated Appropriations Act (CAA)

As part of the Consolidated Appropriations Act (CAA), effective Jan. 1, 2022, applicable ID cards have been updated to include the member's in-network and out-of-network deductibles and out-of-pocket maximums.

BlueCross BlueShield of South Carolina

Federal Employee Program (FEP)

Preferred Blue® Network

description of benefits.

- Group products access the broad Preferred Blue Network. •
- Cards reflect the FEP product name.
- ID numbers begin with the letter **R**. •
- The **Basic** and **Standard** plans operate as a traditional Preferred Provider Organization (PPO). •
- Blue Focus members do not have out-of-network benefits, except in the event of an emergency.



BlueCross.	www.fepblue.org/con	tact-us
Federal Employee Program.	Customer Service:	800-444-0025 800-444-4325
This card is used to obtain covered benefits under the Blue	Precertification:	803-736-5990 800-327-3238
Cross and Blue Shield Service Benefit Plan FEP Blue Focus. You MUST use Preferred providers to get benefits.	Mental Health/Substance Use Disorder Precertification:	800-868-1032
Precertification is required for all hospital admissions and is ultimately your responsibility. Benefits are reduced by \$500	Retail Pharmacy:	800-624-5060
if precertification is not obtained. For instructions, call the	Specialty Drug Pharmacy:	888-346-3731
local Blue Cross and Blue Shield Plan serving the area where you are treated. In some areas, Preferred hospitals will	Overseas Assistance Center:	804-673-1678
obtain precertification for you. Certain other services require prior approval and benefits are reduced by \$100 if not	Nurse Line:	888-258-3432
obtained. Please consult your benefit Brochure for more information.	General Information: 800-4 (Members Only)	11-BLUE (2583)
Use of this card constitutes acceptance of the terms and conditions in the FEP Blue Focus Brochure (R1 71-017) for the applicable contract year, which is the only legal	Blue Cross and Blue Shield of So An independent licensee of the	

An independent licensee of the BlueCross and BlueShield Association.

State Health Plan

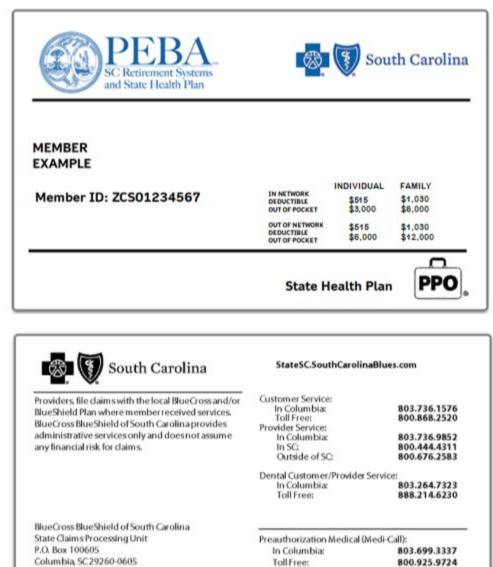
State Health Plan Network

- Group products access the broad State Health Plan Network.
- The State Standard and Savings Plan's prefix is **ZCS**.
- The MUSC Health Plan prefix is **ZCK**.
- Newer cards reflect the Public Employee Benefit Authority (PEBA) logo.
- The suitcase on the lower right front of the card indicates the network members access when out of state.

Standard – Individual

SC Retirement Systems and State Health Plan	So So	uth Carolin
MEMBER EXAMPLE		
Member ID: ZCS01234567	IN NETWORK DEDUCTIBLE 5515 OUT OF POCKET 53,000	
	OUT OF NETWORK DEDUCTIBLE 5515 OUT OF POCKET 56,000	
	StateSC.SouthCarolinaBlu	
🐯 🚯 South Carolina	statesc.southcaronnabh	les.com
Providers, file claims with the local BlueCross and/or BlueShield Plan where member received services. BlueCross BlueShield of South Carolina provides administrative services only and does not assume any financial risk for claims.	Customer Service: In Columbia: Toll Free: Provider Service: In Columbia: In SC Outside of SC Dental Customer/Provider Serv In Columbia: Toll Free:	803.736.1576 800.868.2520 803.736.9852 800.444.4311 800.676.2583

Standard – Family



Behavioral Health Services:

Advanced Radiological Services 866.500.7664

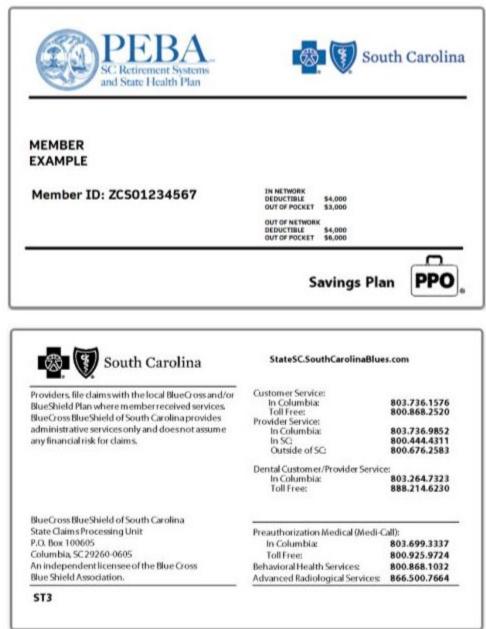
800.868.1032

ST1

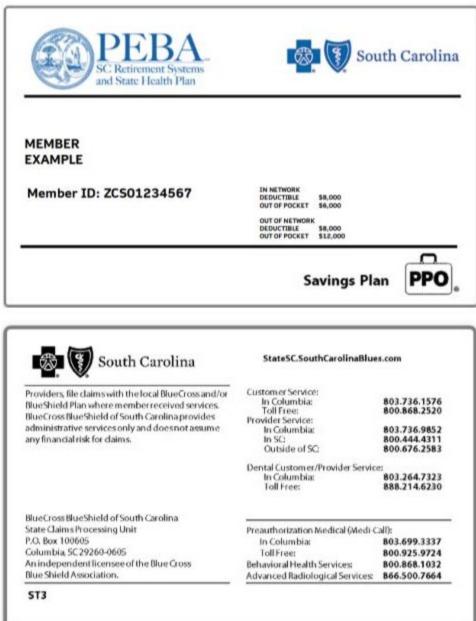
Blue Shield Association.

An independent licensee of the Blue Cross

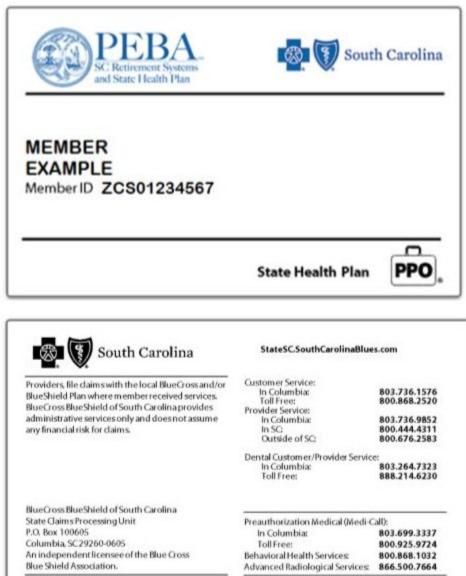
Savings – Individual



Savings – Family



ST5



Large Group PPO

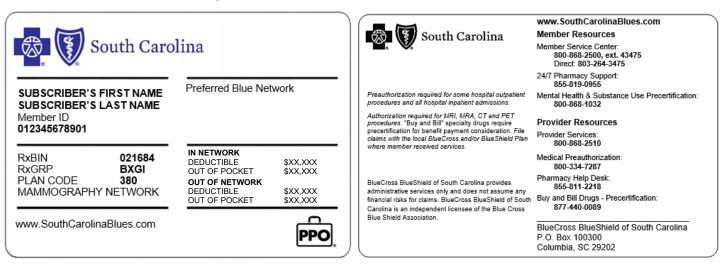
Preferred Blue Network

- Group products access the broad Preferred Blue Network.
- Prefixes and plan benefits vary.
- The suitcase on the lower right front of the card indicates the network members access when out of state.

South Car	olina		Providers: File claims with the local BlueCross and/or BlueShield Plan where member received services. Presenthorization required for some hospital outpatient	www.SouthCarolinaBlues.com Gustomer Service: XXX-XXXX-XXXX Dental Customer Service: XXX-XXXX-XXXX PPO Network Providers: 800-810-25 83
SUBSCRIBER'S FIRST NAME SUBSCRIBER'S LAST NAME Member ID XXX123456789012			procedures and all hospital inpatient admissions. MRI/MRAPET/CT, radiation oncology therapy, spine surgery and pain management will require authorization to ensure benefit payment. "Buy and Bill" speciality drugs require precertification for benefit payment consideration.	Essential Advocate ³⁹ : 855-638-5839 Precertification: 800-334-7287 Mental Health and Substance Abuse Precertification: 800-868-1032 Ejewiked: 866-939-3833 Pharmacy: Help Desk 855-811-2218
RxBIN 021684 RxGRP BXMN	IN NETWORK DEDUCTIBLE OUT OF POCKET	\$XX:XXX	Report all emergency admissions within 24 hours. Medical & Dental - Please submit claims to: PO, Box 100300, Columbia, SC 29202	Pharmacy risep Desic 803-811-2218 Buy and Bill Drugs - Piecert frication: 877-440-0089
MAMMOGRAPHY NETWORK GRID+ www.SouthCarolinaBlues.com	OUT OF NETWORK DEDUCTIBLE OUT OF POCKET	PPO _®	POL BOX 100300, COMINDA, 3C 29202	BlueCross BlueShield of South Carolina is a independent licensee of the Blue Cross Blue Shield Association.

Small Group PPO Preferred Blue Network

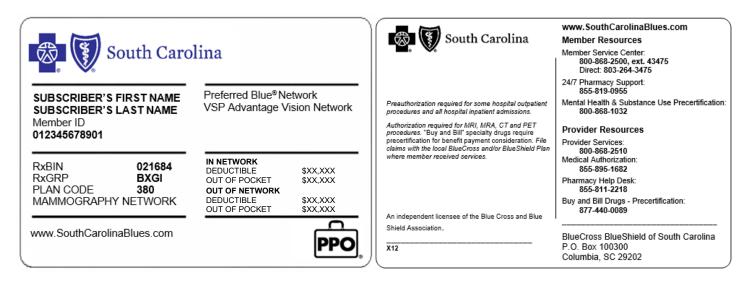
- Group products access the broad Preferred Blue Network.
- The prefix is ZCY (this prefix may also represent an individual PPO policy).
- Plan benefits vary.
- The suitcase on the lower right front of the card indicates the network members access when out of state.



Note: Some ID cards may not reflect deductible and out-of-pocket amounts based on the member's benefits.

Small Group PPO (Business BlueEssentials[™]) Preferred Blue Network

- Group products access the broad Preferred Blue Network.
- The prefixes are **ZCV** and **ZCR**.
- Plan benefits vary.
- The suitcase on the lower right front of the card indicates the network members access when out of state.



Note: Some ID cards may not reflect deductible and out-of-pocket amounts based on the member's benefits.

South Carolina Student Health Insurance

Preferred Blue Network

- Group products access the broad Preferred Blue Network.
- The prefix is **ZCW** (this prefix may also represent a group product other than Student Health Insurance).
- Cards reflect the Student Health Plan name.
- Coverage is offered to students and dependents of these universities:
 - University of South Carolina (USC)
 - o MUSC
 - Clemson University
 - Coastal Carolina
 - Winthrop University
 - o The Citadel

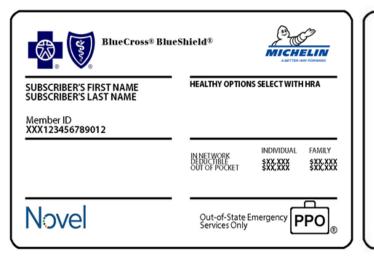
NOTE: Cards for these members include the language, "Services provided outside the Student Health Center require referral." However, at the start of the 2019-2020 academic shool year, referrals were no longer required for services outside the Student Health Center. You are able to service members with this health plan without a referral.

	South Car	colina		South Carolina	www.SouthCarolinaBlues.com
SUBSCRIBER'S SUBSCRIBER'S		STUDENT HEA	LTH PLAN	Providers: File claims with the local BlueCross and/or BlueShield Plan where member received services. Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. MBI/MRA/PET/CT and radiation on cology therapy will	Customer Service: 855-823-0319 PPO Network Providers: 800-810-2583 Essential Advocate ³⁴ :855-638-5839 Precertification: 800-334-7287 Mental Health and Substance Abuse Precentification: 900-334-7287
Member ID XXX12345678	89012			require authorization to ensure benefitpayment. 'Buy and Bill' specialty drugs require precertification for benefit pyament consideration.	Precertification: 800-868-1032 Pharmacy Help Desk: 855-811-2218 Buy and Bill Drugs - Precertification: 877-440-0089
RxBIN RxGRP	021684 BXMN	IN NETWORK DEDUCTIBLE OUT OF POCKET	\$XX,XXX \$XX,XXX	Services provided outside the Student Health Center require referral.	
MAMMOGRA	PHY NETWORK	OUT OF NETWORK DEDUCTIBLE OUT OF POCKET	\$XX,XXX \$XX,XXX	Report all emergency admissions within 24 hours. Medical & Dental - Please submit claims to:	
www.SouthCa	GRID+ arolinaBlues.com		PPO	Medical & Dental - Please submit dams to: P.O. Box 100300, Columbia, SC 29202	An independent licensee of the Blue Cross and Blue Shield Association.
				мин	

Michelin

Southeastern Health Partners (SEHP) Novel Network

- Group products access the broad Southeastern Health Partners Network.
- The prefix is MNV.
- Cards reflect the name, Novel.
- Network consists of the following large hospital groups and their affiliated practices:
 - o Bon Secours St. Francis
 - o AnMed Health/AnMed Cannon
 - Spartanburg Regional
 - o Self Regional
 - Lexington Medical Center
- Out of network benefits are not available, unless for urgent or emergent services.





This is an EPO plan. Members have limited out-of-area benefits, and any benefits are only available when receiving services from a BlueCard PPO network provider.

Providers: File claims with the local BlueCross and/or BlueShield Plan where member received services. Presuthroitation required for some hospital outpatient procedures and all hospital inpatient admissions. "Buy and Bill" speciality drugs require precertification for benefit payment consideration.

Report all emergency admissions within 24 hours.

Medical - Please submit claims to: P.O. Box 100300, Columbia, SC 29202

MXX

www.SouthCarolinaBlues.com

Members: Customer Service: 833-644-1304 PPO Network Providers: 800-816-2583 Providers: Precertification: 800-334-7287 Buy and Bill Drugs - Precertification: 877-440-0089

Michelin: Personnel Service Center (PSQ: 877-435-7868 Benefits Advocate: 866-623-3802 EAP/Behavioral Health: 800-537-5221 Orthor/Musculoskeletal: 855-293-0340

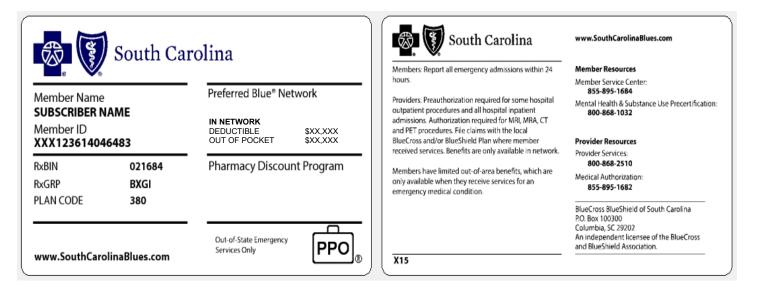
BlueCross BlueShield of South Carolina provides administrative services only and does not assume any financial risk for claims.

BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross Blue Shield Association.

Short-Term Health Plan

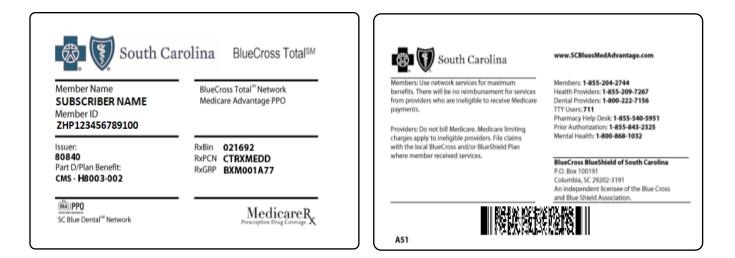
Preferred Blue Network

- Individual products access the broad Preferred Blue Network.
- The prefix is **ZCX**.
- Pre-existing conditions are not covered.
- Policy offers medical benefits.
- Pharmacy benefit is discount only.
- Members do not have out-of-state benefits, except in the event of an emergency.
- Effective dates vary frequently. Always verify eligibility and benefits at each visit to ensure coverage.



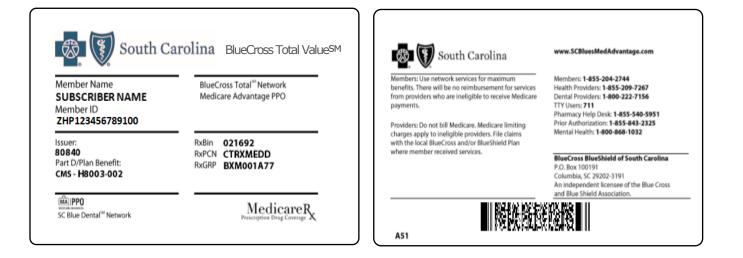
Medicare Advantage BlueCross TotalSM PPO Network

- Individual products access the broad BlueCross Total PPO Network.
- The prefix for this plan is **ZHP**.
- Cards reflect the plan name and network.
- Out-of-network services received at a Medicare participating provider are reimbursable. A higher out-ofnetwork cost sharing will apply.



BlueCross Total ValueSM PPO Network

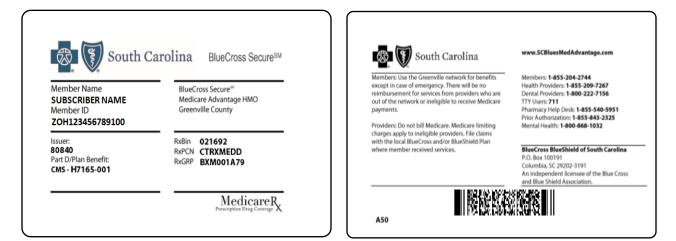
- Individual products access the broad BlueCross Total PPO Network.
- The prefix for this plan is **ZHP**.
- Cards reflect the plan name and network.
- Out-of-network services received at a Medicare participating provider are reimbursable. A higher out-ofnetwork cost sharing will apply.



Medicare Advantage

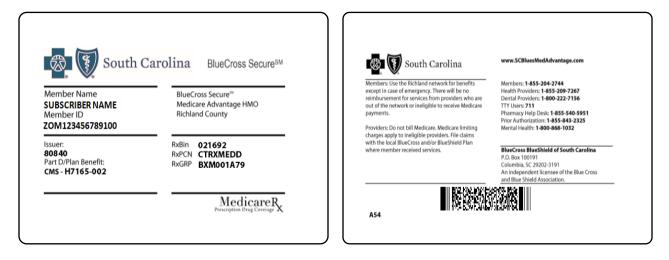
BlueCross SecureSM HMO Greenville County Network

- Individual products access the narrow Medicare Advantage HMO Greenville County Network.
- The prefix for this plan is **ZOH**.
- Cards reflect the plan name and network.
- Members may use the full Medicare Advantage provider network, but do not have out-of-state benefits except in cases of emergency.



BlueCross SecureSM HMO Richland County Network

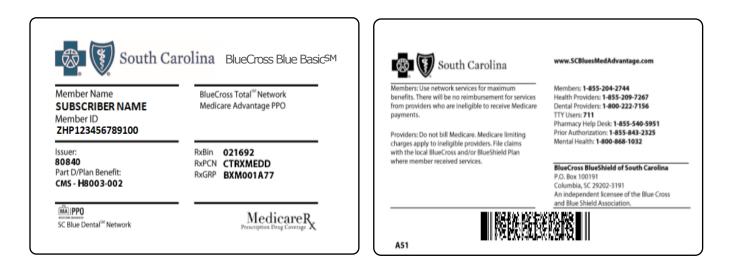
- Individual products access the narrow Medicare Advantage HMO Richland County Network.
- The prefix for this plan is **ZOM**.
- Cards reflect the plan name and network.
- Members may use the full Medicare Advantage provider network, but do not have out-of-state benefits except in cases of emergency.



Medicare Advantage

BlueCross Blue BasicSM

- Individual products access the broad BlueCross Total PPO Network.
- The prefix for this plan is **ZHP**.
- Cards reflect the plan name and network.
- Out-of-network services received at a Medicare participating provider are reimbursable. A higher out-ofnetwork cost sharing will apply.



BlueChoice HealthPlan of South Carolina

Primary Choice Large Group

BlueChoice HMO Network

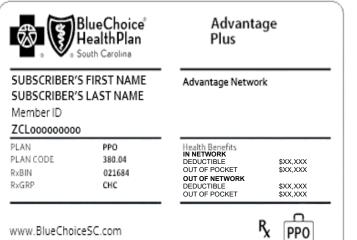
- Group products access the BlueChoice HMO Network.
- Members must select a primary care physician.
- Members need referrals to see specialists within the network.
- The prefix is **ZCC**.
- Cards reflect the plan name.
- Members **do not** have **out-of-network** benefits except in cases of an emergency.

Health P	'lan Ch	imary hoice	Members, see your benefit booklet for	www.BlueChoiceSC.com <u>MEMBERS</u> Member Services: 800-868-2528
SUBSCRIBER'S FIRST N SUBSCRIBER'S LAST N Member ID ZCCooooooooo			covered services. Possession of this card does not guarantee eligibility for services. Providers, file all claims with the local BlueCross and/or BlueShield Plan where member received services.	Member Services: 800-868-2528 Out of Area: 800-810-2583 <u>PROVIDERS</u> Mental Health: 800-868-1032 Authorization: 800-950-5387 Pharmacy: 855-811-2218
PLAN HMO PLAN CODE 380.0 XXBIN 0216	2 IN NETWOR	E \$XX,XXX	BlueChoice HealthPlan provides administrative services and does not assume any financial risk for claims.	Use HCA affiliates to receive the maximum benefit.
XXGRP CHC		R	BlueChoice HealthPlan P.O. Box 6170 Columbia, SC 29260-6170	BlueChoice HealthPlan is an independent licensee of the Blue Cro and Blue Shield Association.
www.BlueChoiceSC.com		×	839	Rx Powered by BlueChoice HealthPl
BlueCh BlueCh BlueCh BlueCh		ry BCBSSC e EE	BlueChoice® HealthPlan	www.BlueChoiceSC.com MEMBERS
UBSCRIBER'S FIRST N	AME		Members, see your benefit booklet for covered services. Possession of this card	Member Services: 800-868-2528 Out of Area: 800-810-2583
LIPCCDIRED/CLACT N	AME		covered services. Possession of this card	
vlember ID ZCCooooooooo		its	does not guarantee eligibility for services. Providers, file claims with the local BlueCross and/or BlueShield Plan where member received services.	PROVIDERS Mental Health: 800-868-1032 Authorization: 800-950-5387 Pharmacy: 855-811-2218
Vember ID 2CCooooooooo LAN HMO LAN CODE 380.0 xBIN 0216	2 Health Benefi	K E \$XX,XXX	does not guarantee eligibility for services. Providers, file claims with the local BlueCross and/or BlueShield Plan where member received services. BlueChoice HealthPlan provides administrative services only, and does not assume any financial risk for claims. BlueChoice HealthPlan	Mental Health: 800-868-1032
2LAN CODE 380.0 XXBIN 0216	Health Benefi 2 IN NETWOR 34 DEDUCTIBLI	K E \$XX,XXX	does not guarantee eligibility for services. Providers, file claims with the local BlueCross and/or BlueShield Plan where member received services. BlueChoice HealthPlan provides administrative services only, and does not assume any financial risk for claims.	Mental Health: 800-868-1032 Authorization: 800-950-5387 Pharmacy: 855-811-2218 BlueChoice HealthPlan and BlueCross BlueShield of South Carolina are independent licensees of the Blue Cross and th

Advantage Plus Large Group

Advantage Network

- Group products access the broad Advantage Network.
- The alpha prefix is **ZCL**.
- Cards reflect the plan name and network.
- The suitcase on the lower right front of the card indicates the network members access when out of state.

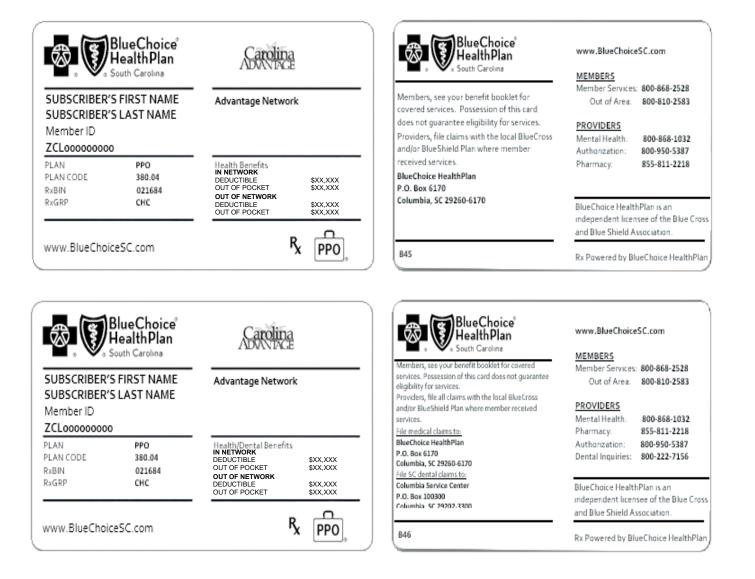




CarolinaADVANTAGE[™] and CarolinaADVANTAGE[™] with Dental Small Group

Advantage Network

- Group products access the broad Advantage Network.
- The alpha prefix is **ZCL**.
- Cards reflect the plan name and network.
- The suitcase on the lower right front of the card indicates the network members access when out of state.



BusinessADVANTAGE[™] Small Group

Advantage Network

- Group products access the broad Advantage Network.
- The alpha prefix is **ZCL**.
- Cards reflect the plan name and network.
- The suitcase on the lower right front of the card indicates the network members access when out of state.

	S FIRST NAME S LAST NAME	Advantage Networ IN NETWORK DEDUCTIBLE OUT OF POCKET OUT OF NETWORK DEDUCTIBLE OUT OF POCKET	k \$XX,XXX \$XX,XXX \$XX,XXX \$XX,XXX
PLAN	PPO	Health Benefits	. ,
AN CODE	380.04 021684	Vision Comprehensive Dental	
RxGRP	CHC	comprehensive bench	

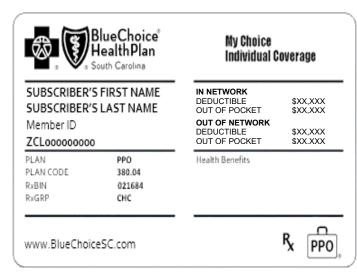


Advantage Network	
OUT OF POCKET S OUT OF NETWORK DEDUCTIBLE S	SXX,XXX SXX,XXX SXX,XXX SXX,XXX
Health Benefits	
Vision	
	OUT OF POCKET \$ OUT OF NETWORK DEDUCTIBLE \$ OUT OF POCKET \$

MEMBERS Member Services: Out of Area: PROVIDERS	
Mental Health: Authorization: Pharmacy:	800-868-1032 800-950-5387 855-811-2218
Vision:	800-997-2736
BlueChoice Health independent licens and Blue Shield As	ee of the Blue Cros
	Pharmacy: Vision: BlueChoice Health independent licens

My Choice Individual and My Choice Individual HDHP **BlueChoice Network**

- Individual products access the broad BlueChoice Network.
- The prefix is **ZCL**. •
- Cards reflect the plan name.
- The suitcase on the lower right front of the card indicates the network members access when out of state.





B31



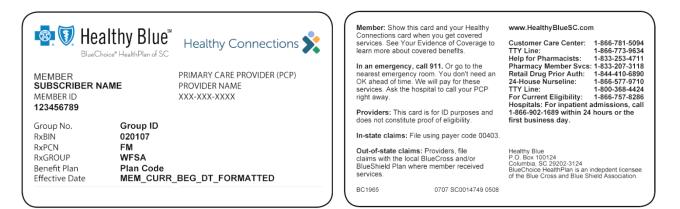
Out of Area: 800-810-2583

BlueChoice BlueChoice HealthPlan		My Choice Individual Cov HDHP	erage
SUBSCRIBER' SUBSCRIBER' Member ID	S FIRST NAME S LAST NAME	IN NETWORK DEDUCTIBLE OUT OF POCKET OUT OF NETWORK	\$XX,XXX \$XX,XXX
ZCL00000000		DEDUCTIBLE OUT OF POCKET	\$XX,XXX \$XX.XXX
PLAN	PPO	Health Benefits	
PLAN CODE	380.04		
RxBIN	021684		
RxGRP	CHC		
www.BlueChoid	ceSC.com		R PPC



Healthy Blue[™]: BlueChoice HealthPlan of SC BlueChoice HealthPlan Medicaid Network

- Individual products access the broad BlueChoice HealthPlan Medicaid Network.
- Members are required to also carry their state-issued Healthy Connections ID cards (also pictured here). •
- The prefix is **ZCD**. .
- . These ID cards also feature the Healthy Connections logo.





SUBSCRIBER NAME DOB 12/12/2012 Medicaid Member Number:

1234567890

THIS CARD DOES NOT GUARANTEE ELIGIBILITY

Attention Providers Call 1-888-289-0709 for coverage questions or visit provider scelbhs gov

Attention Member

Carry this card with you at all times and present it each time you receive a medical service from Card should be a set of the set of the set of percent in each string poly decised at reactain your decision, demandic, decision (ed.). It is agained the ave to at someone else user your card, Violators will be prosecuted. Cabi 1:488-549-5420 d you have questions about Member Services.

To report possible frond or obuse call 1-888-364-3324

Affordable Care Act (ACA) Individual Plans

BlueCross: Blue Essentials[™]

BlueEssentials Network

- Only individual products access the BlueEssentials Network.
- The prefixes are **ZCF** and **ZCU**.
- Cards reflect the network: BlueEssentials Network Exclusive Provider Organization (EPO).
- Members **do not** have **out-of-network** or **out-of-state benefits**, except in the event of an emergency. However, services from providers in contiguous counties (bordering counties outside of South Carolina) that are contracted and participate in the BlueEssentials Network are considered in network.

			www.SouthCarolinaBlues.com
4 S Courth Court	line a	South Carolina	Member Resources
South Carol	lina	Members: Report all emergency admissions within 24 hours.	Member Service Center: 855-404-6752
	Blue Essentials sm Network	Providers: Preauthorization required for some hospital	24/7 Pharmacy Support: 855-823-0387
Member Name SUBSCRIBER NAME	Exclusive Provider Organization	outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require	Mental Health & Substance Use Precertification: 800-868-1032
Member ID	-	precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan	Provider Resources
ZCU123456789999		where member received services. Benefits are only available in network.	Provider Services: 800-868-2510
RxBIN 021684	INDIVIDUAL FAMILY	Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Medical Authorization: 855-895-1682
RxGRP BXGI	IN NETWORK DEDUCTIBLE \$XX.XXX \$XX.XXX	medical condition.	Pharmacy Help Desk: 855-811-2218
PLAN CODE 380	OUT OF POCKET \$XX,XXX \$XX,XXX		Buy and Bill Drugs - Precertification: 877-440-0089
			BlueCross BlueShield of South Carolina P.O. Box 100300
	Out-of-State Emergency Services Only		Columbia, SC 29202
www.SouthCarolinaBlues.com		X14	An independent licensee of the Blue Cross and Blue Shield Association.
			bioe Shield Association.
		💮 🔇 South Carolina	www.SouthCarolinaBlues.com
🕄 🔇 South Caro	lina	South Carolina	Member Resources
South Caro	lina	Members: Report all emergency admissions within 24 hours.	Member Resources Member Service Center: 855-404-6752
		Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital	Member Resources Member Service Center:
Member Name SUBSCRIBER NAME	Blue Essentials SM Network Exclusive Provider Organization	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" speciality drugs require	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support:
Member Name SUBSCRIBER NAME Member ID	Blue Essentials SM Network	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRN, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification:
Member Name SUBSCRIBER NAME	Blue Essentials SM Network	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" specialty drugs require precertification for benefit payment consideration. File	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Services:
Member Name SUBSCRIBER NAME Member ID ZCF123456789999	Blue Essentials SM Network Exclusive Provider Organization	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization:
Member Name SUBSCRIBER NAME Member ID ZCF123456789999 RxBIN 021684	Blue Essentials SM Network Exclusive Provider Organization INDIVIDUAL FAMILY	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" speciality drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network.	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682
Member Name SUBSCRIBER NAME Member ID ZCF123456789999	Blue Essentials SM Network Exclusive Provider Organization INDIVIDUAL FAMILY IN NETWORK DEDUCTIBLE SXX,XXX SXX,XXX	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedtres. Buy and Bill' speciality drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Member Resources Member Service Center: 855-404-6752 2477 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk: 855-811-2218
Member Name SUBSCRIBER NAME Member ID ZCF123456789999 RxBIN 021684	Blue Essentials SM Network Exclusive Provider Organization INDIVIDUAL FAMILY	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedtres. Buy and Bill' speciality drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk:
Member Name SUBSCRIBER NAME Member ID ZCF123456789999 RxBIN 021684 RxGRP BXGI	Blue Essentials SM Network Exclusive Provider Organization INDIVIDUAL FAMILY IN NETWORK DEDUCTIBLE \$XX,XXX \$XX,XXX OUT OF POCKET \$XX,XXX \$XX,XXX	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedtres. Buy and Bill' speciality drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk: 855-811-2218 Buy and Bill Drugs – Precertification: 877-440-0089 BlueCross BlueShield of South Carolina
Member Name SUBSCRIBER NAME Member ID ZCF123456789999 RxBIN 021684 RxGRP BXGI	Blue Essentials SM Network Exclusive Provider Organization INDIVIDUAL FAMILY IN NETWORK DEDUCTIBLE SXX,XXX SXX,XXX	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedtres. Buy and Bill' speciality drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk: 855-811-2218 Buy and Bill Drugs – Precertification: 877-440-0089

Note: Some ID cards may not reflect deductible and out-of-pocket amounts based on the member's benefits. If there is only one individual on the policy, the "Individual" and "Family" headings will not be listed; only the amounts. Also, if the deductible or out-of-pocket is \$0, you will see "N/A".

Reedy Network

- The prefixes are **RBX** and **RBN**.
- Members must reside in: Greenville, Laurens, Oconee or Pickens county
- Includes Prisma Health.
- Cards reflect the plan name and network.
- Members do not have out-of-network or out-of-state benefits, except in the event of an emergency.

IMPORTANT: A BlueCross BlueShield of South Carolina Upstate Blue Network Provider Agreement is required to service these members. These members are not part of the historical and broader BlueCross Individual Health Insurance Exchange Preferred Provider Network. This product is separate from the other Affordable Care Act network products.

			www.SouthCarolinaBlues.com
🐯 🛐 South Card	line	South Carolina	Member Resources
South Care	hina	Members: Report all emergency admissions within 24 hours.	Member Service Center: 855-404-6752
		Providers: Preauthorization required for some hospital	24/7 Pharmacy Support: 855-823-0387
Member Name SUBSCRIBER NAME	BlueExclusive sM Reedy PRISMA Health Upstate Network	outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require	Mental Health & Substance Use Precertification: 800-868-1032
Member ID		precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan	Provider Resources
RBX123456789999		where member received services. Benefits are only available in network.	Provider Services: 800-868-2510
RxBIN 021684		Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Medical Authorization: 855-895-1682
RxGRP BXGI	IN NETWORK	medical condition.	Pharmacy Help Desk: 855-811-2218
PLAN CODE 380	DEDUCTIBLE \$XX,XXX \$XX,XXX OUT OF POCKET \$XX,XXX \$XX,XXX		Buy and Bill Drugs - Precertification: 877-440-0089
			BlueCross BlueShield of South Carolina P.O. Box 100300
	Out-of-Area Emergency Services Only		Columbia, SC 29202
www.SouthCarolinaBlues.com	PPO	X19	An independent licensee of the Blue Cross and Blue Shield Association.
			www.SouthCarolinaBlues.com
🚓 🛐 South Caro	line	South Carolina	Member Resources
South Card	nma		
. 🗸		Members: Report all emergency admissions within 24	Member Service Center: 855-404-6752
e 🗸	Dive Evelyeige SM Deedy	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital	
Member Name SUBSCRIBER NAME	BlueExclusive ^{sм} Reedy PRISMA Health Upstate Network	hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" speciality drugs require	855-404-6752 24/7 Pharmacy Support:
SUBSCRIBER NAME Member ID	,	hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan	855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification:
SUBSCRIBER NAME	,	hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require procertification for benefit payment consideration. File	855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032
SUBSCRIBER NAME Member ID	,	hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require procertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only	855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Services: 800-868-2510 Medical Authorization:
SUBSCRIBER NAME Member ID RBN123456789999 RxBIN 021684	PRISMA Health Upstate Network	hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network.	855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Services: 800-868-2510
SUBSCRIBER NAME Member ID RBN123456789999	PRISMA Health Upstate Network	hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk: 855-811-2218
SUBSCRIBER NAME Member ID RBN123456789999 RxBIN 021684	PRISMA Health Upstate Network	hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk:
SUBSCRIBER NAME Member ID RBN123456789999RxBIN021684 BXGI	PRISMA Health Upstate Network	hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	855-404-6752 247 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Resources 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk: 855-811-2218 Buy and Bill Drugs – Precertification: 877-440-0089 BlueCross BlueShield of South Carolina
SUBSCRIBER NAME Member ID RBN123456789999RxBIN021684 BXGI	PRISMA Health Upstate Network	hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Heip Desk: 855-811-2218 Buy and Bill Drugs – Precertification: 877-440-0089

Note: Some ID cards may not reflect deductible and out-of-pocket amounts based on the member's benefits. If there is only one individual on the policy, the "Individual" and "Family" headings will not be listed; only the amounts. Also, if the deductible or out-of-pocket is \$0, you will see "N/A".

Cooper Network

- The prefixes are **MBX** and **MBY**.
- Members must reside in: Berkeley, Charleston, Dorchester, Orangeburg or Williamsburg county
- Includes MUSC Health, The Regional Medical Center (Orangeburg) and Williamsburg Regional Hospital.
- Cards reflect the plan name and network.
- Members **do not** have **out-of-network** or **out-of-state benefits**, except in the event of an emergency.

IMPORTANT: A BlueCross BlueShield of South Carolina Lowcountry Blue Network Provider Agreement is required to service these members. These members are not part of the historical and broader BlueCross Individual Health Insurance Exchange Preferred Provider Network. This product is separate from the other Affordable Care Act network products.

		www.SouthCarolinaBlues.com
ina		Member Resources
	Members: Report all emergency admissions within 24 hours.	Member Service Center: 855-404-6752
	Providers: Preauthorization required for some hospital	24/7 Pharmacy Support: 855-823-0387
BlueExclusive sm Cooper MUSC Health Alliance Network	outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require	Mental Health & Substance Use Precertification: 800-868-1032
	claims with the local BlueCross and/or BlueShield Plan	Provider Resources
	where member received services. Benefits are only available in network.	Provider Services: 800-868-2510
INDIVIDUAL FAMILY	Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Medical Authorization: 855-895-1682
	medical condition.	Pharmacy Help Desk: 855-811-2218
OUT OF POCKET \$XX,XXX \$XX,XXX		Buy and Bill Drugs - Precertification: 877-440-0089
		BlueCross BlueShield of South Carolina P.O. Box 100300
		Columbia, SC 29202
FFO,	X18	An independent licensee of the Blue Cross and Blue Shield Association.
	South Carolina	www.SouthCarolinaBlues.com
olina		Member Resources
	Members: Report all emergency admissions within 24 hours.	Member Service Center: 855-404-6752
	Providers: Preauthorization required for some hospital	24/7 Pharmacy Support: 855-823-0387
MUSC Health Alliance Network	outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" specialty drugs require procedures. Is hospit neuronal consideration. Ello	Mental Health & Substance Use Precertification: 800-868-1032
	claims with the local BlueCross and/or BlueShield Plan	Provider Resources
		Provider Resources
	where member received services. Benefits are only available in network.	Provider Services:
INDIVIDUAL FAMILY	where member received services. Benefits are only	Provider Services: 800-868-2510 Medical Authorization:
IN NETWORK	where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only	Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk:
	where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Provider Services: 800-868-2510 Medical Authorization: 855-895-1682
IN NETWORK DEDUCTIBLE \$XX,XXX \$XX,XXX OUT OF POCKET \$XX,XXX \$XX,XXX	where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk: 855-811-2218 Buy and Bill Drugs – Precertification: 877-440-0089 BlueCross BlueShield of South Carolina
IN NETWORK DEDUCTIBLE \$XX,XXX \$XX,XXX	where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk: 855-811-2218 Buy and Bill Drugs – Precertification: 877-440-0089
	INDIVIDUAL FAMILY IN NETWORK DEDUCTIBLE \$XX,XXX \$XX,XXX OUT OF POCKET \$XX,XXX \$XX,XXX Out-of-Area Emergency Services Only DEDO Services Only DEDO BlueExclusive SM Cooper	BlueExclusive SM Cooper MUSC Health Alliance Network INDIVIDUAL FAMILY INDIVIDUAL FAMILY UNDIVIDUAL FAMILY Out-of-Area Emergency Services Only Out-of-Area Emergency Services Only BlueExclusive SM Cooper MUSC Health Alliance Network

Note: Some ID cards may not reflect deductible and out-of-pocket amounts based on the member's benefits. If there is only one individual on the policy, the "Individual" and "Family" headings will not be listed; only the amounts. Also, if the deductible or out-of-pocket is \$0, you will see "N/A".

BlueExtend[™] Network

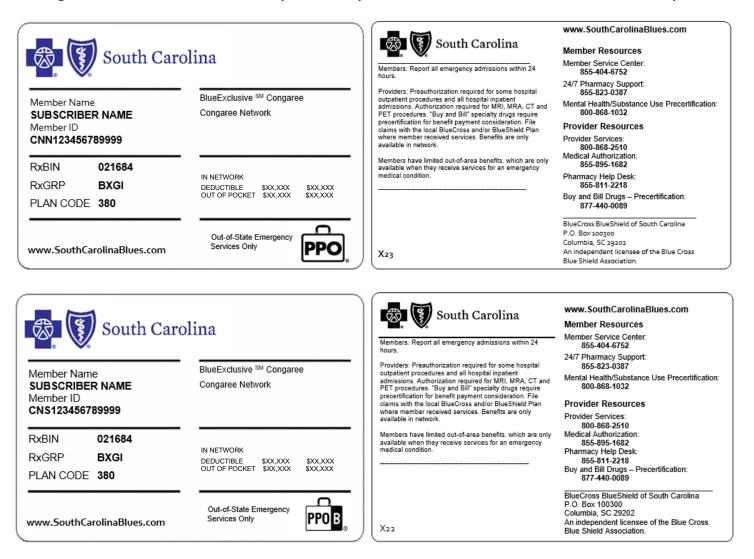
- The prefix is **BXZ**.
- Cards reflect the network: BlueExtend Network Exclusive Provider Organization (EPO).
- Members must use providers participating in the BlueEssentials network when receiving services in South Carolina.
- Members will have access to the BlueCard Program when traveling outside of South Carolina, but must use a network participating provider (PPO).
- Members **do not** have **out-of-network** benefits except in the event of an emergency.

B	South Care	olina	Members: Report all emergency admissions within 24	www.SouthCarolinaBlues.com Member Resources Member Service Center: 855-404-6752
Member Name SUBSCRIBER NAME Member ID XXX123456789999		BlueExtend SM Network Exclusive Provider Organization	Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network.	24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification 800-868-1032 Provider Resources Provider Services: 800-869-3640
RxBIN RxGRP PLAN CODE	021684 BXGI 380	IN NETWORK DEDUCTIBLE \$XX,XXX \$XX,XXX OUT OF POCKET \$XX,XXX \$XX,XXX	This policy only provides benefits for covered services received in network. 800-863-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk: 855-811-2218 Buy and Bill Drugs – Precertification: 877-440-0089	
www.SouthCa	rolinaBlues.com	PPO,	X20	BlueCross BlueShield of South Carolina P.O. Box 100300 Columbia, SC 29202 An independent licensee of the Blue Cross Blue Shield Association.

Congaree Network

- The prefixes are CNN and CNS.
- Members must reside in: Kershaw, Lexington or Richland county.
- Includes Lexington Medical Center and MUSC Health.
- Cards reflect the plan name and network.
- Members do not have out-of-network or out-of-state benefits, except in the event of an emergency.

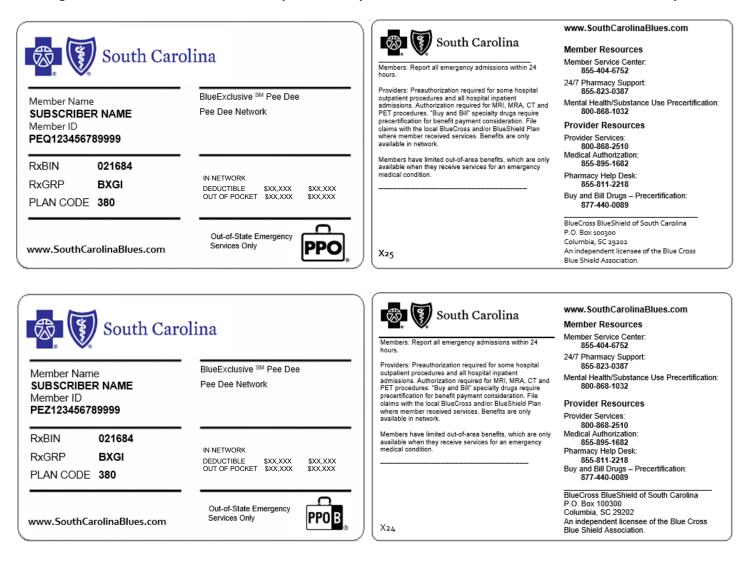
IMPORTANT: These members are not part of the historical and broader BlueCross Individual Health Insurance Exchange Preferred Provider Network. This product is separate from the other Affordable Care Act network products.



Pee Dee Network

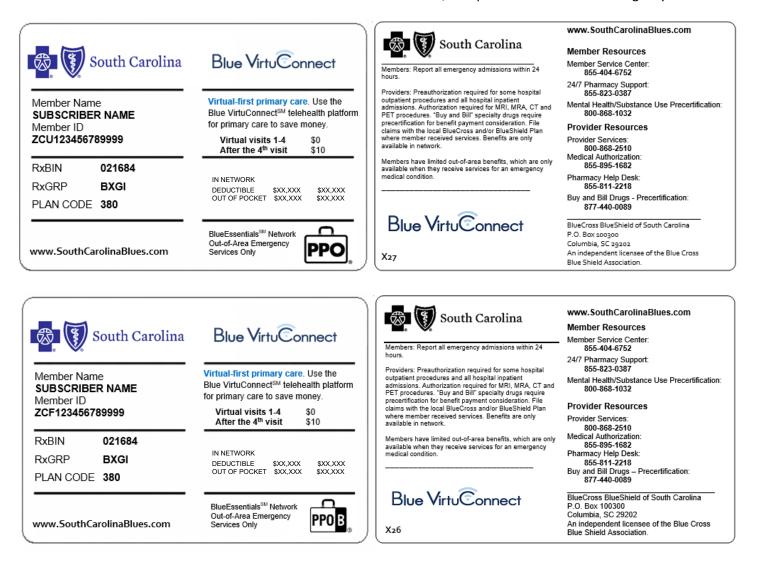
- The prefixes are **PEQ** and **PEZ**.
- Members must reside in: Florence, Georgetown, Horry or Marion county.
- Includes Conway Medical Center, MUSC Health and Tidelands Health.
- Cards reflect the plan name and network.
- Members do not have out-of-network or out-of-state benefits, except in the event of an emergency.

IMPORTANT: These members are not part of the historical and broader BlueCross Individual Health Insurance Exchange Preferred Provider Network. This product is separate from the other Affordable Care Act network products.



Blue VirtuConnect

- The prefixes are **ZCF** and **ZCU**.
- Members must reside in: Aiken, Anderson, Spartangburg or York county.
- Can only use the BlueEssentials network.
- Cards reflect the plan name and network.
- Members do not have out-of-network or out-of-state benefits, except in the event of an emergency.



BlueChoice HealthPlan: Blue Option[™] Blue Option Network

- Only individual products access the Blue Option Network.
- The prefix is **ZCJ**.
- Cards reflect the plan name and network.
- Members do not have out-of-network benefits. BlueCard Services are available using in-network providers for out of state benefits.

BlueChoice HealthPlan South Carolina		Blue Option SM		
	S FIRST NAME S LAST NAME	Blue Option Network		
PLAN CODE RxBIN RxGRP	380.04 021684 CHC	Health Benefits IN NETWORK DEDUCTIBLE \$XX,XXX \$XX,XXX OUT OF POCKET \$XX,XXX \$XX,XXX		
www.BlueOpti	onSC.com	R _x PPO		

